

Lexia® Core5® Reading System Requirements

[Lexia Help Center](#)
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Web: www.lexiacore5.com

Operating Systems and Browsers

Mac

- macOS 10.15 or higher
- Chrome 120 or higher, Safari 16.6 or higher, Edge 120 or higher, Firefox 121 or higher

PC

- Windows 10 or higher
- Chrome 120 or higher, Edge 120 or higher, Firefox 121 or higher

Chromebook (including Touchscreen)

- Chrome OS 120 or higher
- Chrome 120 or higher

Note: To ensure Core5 works correctly, it is important to install the latest manufacturer and browser updates available for your device model. Updates often address security, hardware, and driver issues and may require updating to a newer version of your OS and/or browser to function optimally.

For all browsers and platforms

- Headsets (*recommended*)
- 1024x768 screen resolution
- 4 GB RAM (*recommended*), 2 GB (*minimum*)
- WebGL and JavaScript must be enabled
- Persistent Internet connection (*required*)
- Bandwidth: A typical student consumes 10MB of bandwidth per 5-min block (average rate ~0.4 Mbps). A classroom of 25 students consumes 550MB of bandwidth per 30-min session (average rate ~3.33 Mbps). Bandwidth need is typically higher just after students log in and decreases after a few minutes of use. A 15MB download occurs upon logging into the Core5 application.

iPad

- iPadOS 15* or higher
- iPad (*5th generation*) or newer, iPad mini 4 or newer, iPad Air 2 or newer, iPad Pro (*all models*)
- 1.3 GB for install (*2.6 GB for download*)

* For the best experience, we recommend updating to the latest version of iOS. A minimum of iOS 17 is recommended. Core5 does not run on iPads with iOS 14 and below.

myLexia.com

(*the educator website*)

Chrome 120 or higher, Edge 120 or higher, Firefox 121 or higher, Safari 16.6 or higher, Safari on iPadOS 16.6 or higher

myLexia App for iOS

- iPhone and iPod Touch with iOS 16.0 or higher
- iPad with iPadOS 16.0 or higher
- Apple Watch with watchOS 6.0 or higher

List of Trusted Sites— Allow Access

- https://*.mylexia.com
- <http://www.lexiacore5.com>
- .salesforceliveagent.com
(*required only to use myLexia Support Chat*)

Note: Android mobile operating systems, Thin clients, Citrix, Terminal Services/Remote Desktop, virtual machines, and other remote access or PC-sharing systems are not supported.

